

QUALITY POLICY

The main purpose of Tekinox Srl business' policy is to achieve customer satisfaction by sustainable development.

To pursue this primary objective, the company focuses itself on:

- Product quality
- Deliveries on time
- Technological innovation: machinery, instrumentation, auxiliary services (software, controls, certifications, traceability)
- Employee training
- Conscious use of resources
- Development of sustainable production processes, that promote energy and resource savings

The company commitment in implementing a Quality Management system according to EN ISO 9001: 2015 is intended to its continuous improvement and aims to achieve the followings:

- The main target (customer satisfaction)
- Customer loyalty
- Staff involvement with continuous trainings and improvements
- An increase in working capacity
- A progressive specialization in the stainless-steel processing field
- A work environment that complies with eco-friendly logics

The realization of a product according to the standards needed by the customer and delivered on time is the best way to satisfy and build loyalty. The company energies are therefore directed primarily towards these objectives, paying particular attention to the environment and to the logic of sustainable development.

The ability to respond to the ever-increasing needs of customers (in terms of productivity, special material and processes, professionalism and specialization) with a booming attention to environment, enables Tekinox to expand its business.

The company focuses its energies towards training and technical specialization of its personnel in all branches(both commercial and

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production), aiming to extend its business to several industries, even to the most demanding ones.

Management

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